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DVC Case Studies/Customer Feedback

15th April 2010

Two real life case studies – Grace Lutheran College QLD & Newcastle Grammar School NSW. Both with customer feedback.



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DVC Case Studies/Customer feedback

School – Grace Lutheran College QLD

1500 Students from Year 7 to Year 12

DVC System installed August 2008 approx



GRACE
LUTHERAN
COLLEGE
EST. 1978

Customers Requirements

Grace Lutheran College had been using Video Commander since the 1980s but found that they needed to investigate digital video delivery solutions in order to meet the growing needs of teachers and students.



The Solution

Install DVC – This has enabled the school to continue to build their video and content resource library (mostly for free) while providing a technology backbone that can evolve with their growing needs.

Customer Feedback

“In the early 1980’s we made the decision to install and use the Video Commander System. This system was always reliable and the support easily accessible. As the nature of teaching changed coupled with the rapid advances in technology it soon became clear we needed to investigate the next step of investing in a digital system that would meet the needs of teachers, students, as well as provide effective curriculum delivery. Because of our long standing relationship with Command we had no hesitation in choosing DVC when, in late 2008, the time came to make the move to a digital system. We are at the present time running the DVC in conjunction with the Commander Analogue System.

From an administration perspective we have found the DVC system easy to set-up and use, additionally the level of support has been outstanding. The extent of the content supplied was quite large and although the sorting and cataloguing of this content is a huge job, the content provided a wealth of digitally available material in a relatively short time. The Electronic Program Guide is a great benefit as it allows easy recording of programs we require at the click of the mouse. The ability to pre-program for future dates is a significant advantage and also a good time saver. While the Automatic Recording Function, with its Title and Keyword search function, makes the finding of suitable programs a breeze. We have also found that the digitalization of our current ‘free-to-air’ items is quick and streamlined, allowing us to quickly add required programs with short notice, and the in-built editor is marvelous.

Currently we only use the DVC system to deliver to the classrooms the digital content we have stored on our main server in the Library, with the view to expanding the use of the DVC System by incorporating further modules in the



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near future. As we continue to roll out the program across the school, the teachers are finding it easy to use and are excited at the prospect of learning to use the more advanced functions as they become available."

Yvonne Clunes
HOD Library Services
Grace Lutheran College
Rothwell Queensland



Left: Yvonne Clunes HOD Library Services

Right: Lynette Macpherson Head AV

School – Newcastle Grammar School

800 Students from Preschool to Year 12

System installed March 2008 approx



Customers Requirements

Newcastle Grammar School (NGS) were looking at purchasing 3 separate systems within their school.

- 1) A digital media acquisition/storage and delivery system that allowed teachers fast and simple access to all digital content such as video and supporting documents/images etc from their existing PCs, Laptops and Interactive Whiteboards.
- 2) A security camera system.
- 3) A digital signage system (School message Board).



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The DVC solution:

When NGS looked at DVC, they found that DVC was able to meet all of their needs and requirements with a single elegant solution/system while also offering many other features and functionality that they had not previously thought of.

NGS uses DVC to capture both free to air and Foxtel (satellite TV) using the simple single click built in Electronic Program Guide. As well as recording TV shows and films, NGS have used DVC to digitise their existing tape and DVD collection, which staff found very simple to do. NGS now has over 15,000 video titles on their system and has not had to purchase any other 3rd party content (DVDs etc) as they were doing so previously.



Teachers and students are able to log into the system from any laptop or PC around the school using their existing Active Directory password and search and stream both stored videos and documents and even live satellite and free to air TV.

Administrators are able to send messages such as scrolling text, documents or even video to any PC, laptop, Interactive Whiteboard or TV around the school.

Customer Feedback *

"We have over 13000 items currently on the system and this number increases daily. We capture a lot of free to air TV which is always being used. Our staff have taken to this technology like ducks to water. The system is not just a large PVR, but also caters for IP based cameras for recording of lessons for staff undergoing QTP accreditation, can also use the cameras for security recording.

Other functionality, includes message boarding and the ability to send lockdown, fire alerts to all computers and message board at once"....

"I have found the DVC system to be ultra reliable and would highly recommend it. If you want to have a look just let me know

Cheers

Phil Hale

Newcastle Grammar"

**Taken from the AV Manager forum 11 August 2009 (<http://www.mitie.edu.au/cms/forums.html>)*